

14 February 2020

Dear Valued Customers and Suppliers,

It has come to the management's attention that a staff member working out of our facility at 156 Gul Circle in Singapore has been admitted earlier this morning to hospital with a suspected transmission of COVID-2019. Her preliminary X-ray result is out and the hospital has cleared her of COVID-2019 at this stage. She is put on MC and will be quarantine at home for monitoring while waiting for the result of a more detailed test.

The individual has no recent travel history to China nor had come into contact with people returning from China. The concerned staff had previously consulted doctors when she wasn't feeling well, and she was subsequently on MC. Upon returning to work, she was closely monitored and contacts with colleagues were minimised, similar to preventive measures implemented for other staff who were not feeling well during this period with normal sickness. When she did not fully recover, she consulted doctor again at a GP clinic and was given further two days of MC. Prior to allowing her to return to work at the expiry of her MC and at the advice of the Company, she visited doctor again earlier today for a follow-up check and the doctor, under precautionary instructions, has admitted her to hospital for further tests.

The well-being and safety of our customers, partners and staff have always been our top priority. Since two weeks ago, AMOS has put in place additional measures to protect the welfare of our stakeholders as well as, to ensure that we continue to deliver uninterrupted services to our valued customers should the COVID-2019 situation calls for heightened measures in one of our network points.

AMOS has implemented recommended precautionary measures at our operating entities. These measures include daily temperature scanning conducted for all staff, visitors, customers and suppliers coming into the work areas, and increasing the frequency of cleaning and disinfecting high-traffic areas of work. We have also suspended all non-critical travel and where feasible, online meetings are highly encouraged to replace physical meetings with our customers and partners. Where applicable and in line with WHO and local health authorities' guidelines, staff who have unfortunately fallen sick during this period or have come into contact with high risk individuals have been placed on quarantine.

Our boarding officers have also been provided with extra protective personal equipment such as surgical face masks while attending to vessel deliveries. They have also been issued a personal hand sanitiser to ensure strict personal hygiene while in contact with the products of our clients.

For suppliers delivering goods to our premises, we will demarcate specific areas for the handing over of goods and documentations to minimise physical contact between people to ensure the well-being of our suppliers and staff. We will increase the frequency of our sanitisation of these work areas.

AMOS has also put in place our Business Continuity Plan ("BCP") to ensure uninterrupted services to our customers should the situation deteriorates, and local authorities implement additional measures. AMOS will continue to monitor the situation closely and we have stepped up on our preventive measures and monitoring of the health of our staff.

We seek your support and understanding for any inconvenience caused by these additional preventive measures.

If you have any further enquires or feedback, please call +65 6262 2323 to contact us.

Dan Tan
Chief Executive Officer
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